

Cameleon Elderly Research Consultancy

ITB reference Number: 25 Bei 0013

Overview:

The Norwegian Refugee Council (NRC) is an independent humanitarian organisation helping people forced to flee. We deliver high-quality aid where needs are greatest. Today, we work in both new and protracted crises across 30 countries, where we provide camp management, food assistance, clean water, shelter, legal aid, and education.

The Cameleon Consortium is launching a call for a research consultancy to reach the below objective:

1. Explore the pillars of accessibility, inclusiveness, appropriateness, and flexibility of CVA and social protection programs towards the elderly from the elderly experience and perceptions.
 - a. Examine the barriers faced by the elderly, including ageism, gender, chronic disease, disability, transportation, caregiver/family orientation, and lack of information regarding humanitarian systems and national systems in Lebanon
 - b. Identify the extent to which elderly research participants benefit from current SP schemes and humanitarian CVA programs.
2. Study the effectiveness and sustainability of CVA and social assistance programs from users' perspectives and compare with that of non-users.
3. Emphasize the use of a gendered lens to further identify the challenges and experiences of the most vulnerable elderly.
4. Identify practices indicated as best practices by the elderly for accurately assessing their needs, addressing information gaps and enhancing targeting mechanisms to reach those most in need of cash assistance.
5. Generate insights and recommendations that can inform the design and implementation of more inclusive and accessible CVA and social protection initiatives for elderly individuals in Lebanon.

The detailed ToR is annexed to the Tender Dossier.

TENDER DOCUMENTS:

The complete tender dossier in the English language can be downloaded from NRC e-tendering website using the below link and before the deadline: 26 May 2025–23:30 (Beirut, Lebanon local time).

The tender dossier can be accessed through the following Link:

<https://etbsystem.no/ClientTrans/Download?ID=sCEUGmye3LM%3d>

Any request for clarification must be received by NRC in writing via eTB link available also in downloaded file 0_LINK TO UPLOAD BID.pdf before 28 May 2025-23:30. NRC will reply to all registered bidders by 30 May 2025–16:30

SUBMISSION PROCESS

Closing date for submitting the tender is 03 June 2025 -10:00 . All bids submitted after that date will be rejected.

Manner of Submission:

Please submit your bids in accordance with the requirements detailed below:

NRC will follow the two envelop process for this procurement. Failure to comply with the submission instruction will lead to supplier disqualification immediately.

Technical and Financial bids have to be uploaded in a **separate designated field, otherwise you offer will be disqualified.**

Any bid received via email or merging both financial and technical documents in one folder, will be eliminated.