

Key achievements in 2025



**NOR
CAP**

PART OF NORWEGIAN
REFUGEE COUNCIL

A thanks to our partners

I have seen 2025 described as ‘the year of reckoning’ and I agree with that.

No one could have anticipated the challenges we were going to face, and certainly not the consequences they would have for our work, our colleagues and for the communities we work with. The sudden reduction in funding by many key donors, coupled with a sharp increase in humanitarian needs, forced the aid community to prioritise, and in many instances downsize, in a previously unprecedented manner.

Throughout the year, we have heard the frustrated calls from colleagues and communities that are having to close assistance and activities in areas where acute needs rise daily. We have seen record displacement, increasing tension and conflict, operational constraints and dwindling democratic values.

These realities emphasise a simple truth: our ability to respond to, adapt to and support those who need it most relies on the partnerships we build and nurture. The strength of our collective effort becomes more evident, reminding us that meaningful progress is never achieved alone.

For NORCAP, none of the achievements presented in this overview would have been possible without the close collaboration with our partners.

We are a trusted partner, recognised by the UN, the African Union, national authorities and multiple NGOs for our independent expertise. NORCAP works all over the world, with close to 50 different organisations and institutions – we cannot achieve these results on our own. One of our strengths is the ability to bring together governments, civil society and international actors to bridge gaps and co-create new solutions to existing problems. Together, we work towards a common goal and reach it.

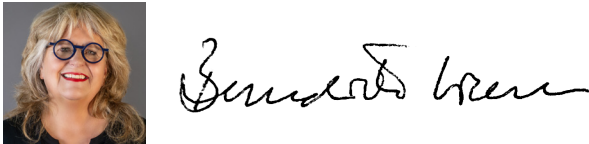
Because our partnerships are both extensive and diverse, capturing each individual contribution in this overview would fail to reflect the breadth of their impact. Instead, we acknowledge them together, recognising the unique value each one brings to our shared efforts.

In the coming years, we will focus our attention on strengthening our partners’ ability to respond to the challenges they are facing – whether these are climate-related hazards, consequences of war and conflict or threats to democratic values and good governance.

I want to thank our partners for the valuable, inspiring, sometimes challenging, but always important work that we do together.

We look forward to continuing the journey with you.

Warm regards,



Benedicte Giæver
NORCAP Director

Six key facts:

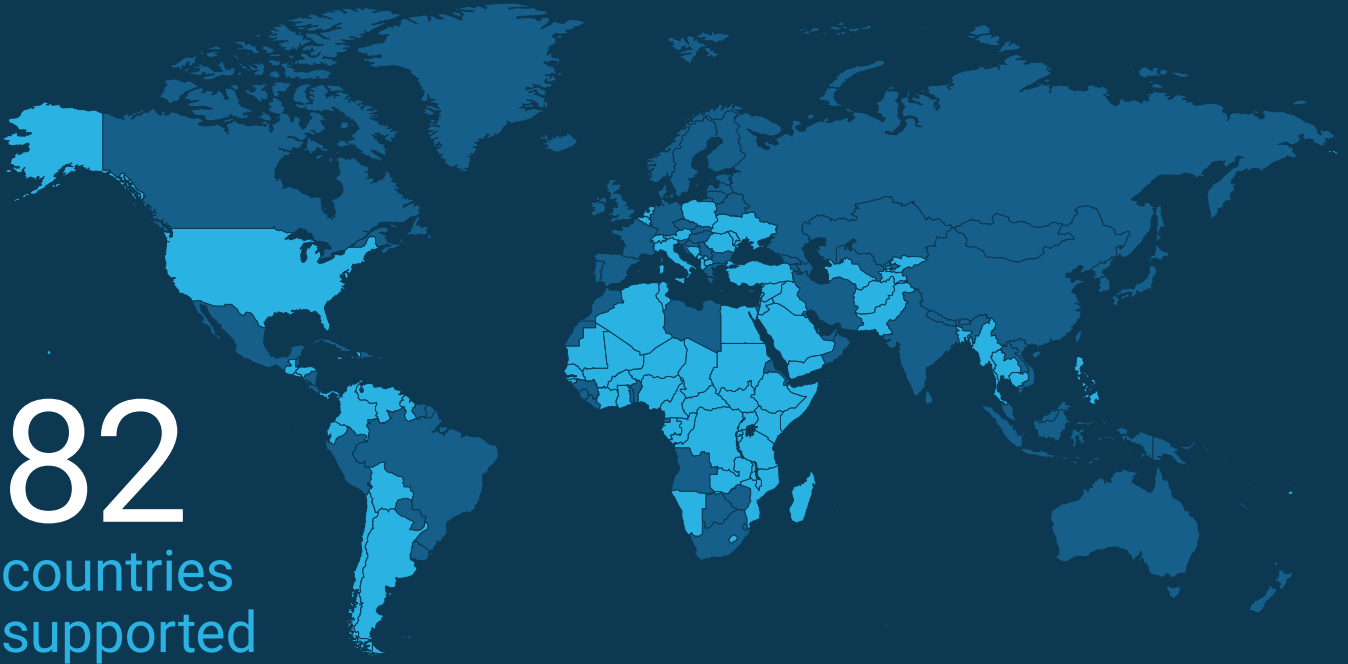


599 assignments

Top five
countries of assignment



1) Ethiopia 2) Ukraine 3) Kenya 4) South Sudan 5) Jordan



82 countries supported



48 partner organisations

Top five
partner organisations

1) **African Union**
2) **OSCE**
3) **OCHA**
4) **UNHCR**
5) **UNFPA**

540 experts on assignment





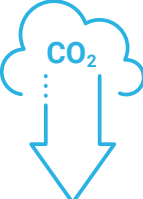
Ingbjörg Kärstad/NRC

Energy and environment

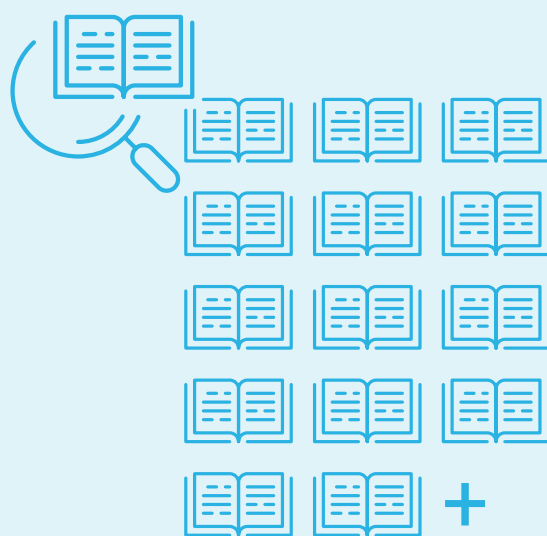
 **1.6 million +**
people reached with:


Clean cooking solutions.


Solar systems for schools, health centres and humanitarian operations.


Plus a reduction of 340.000 tons of CO₂ emissions.

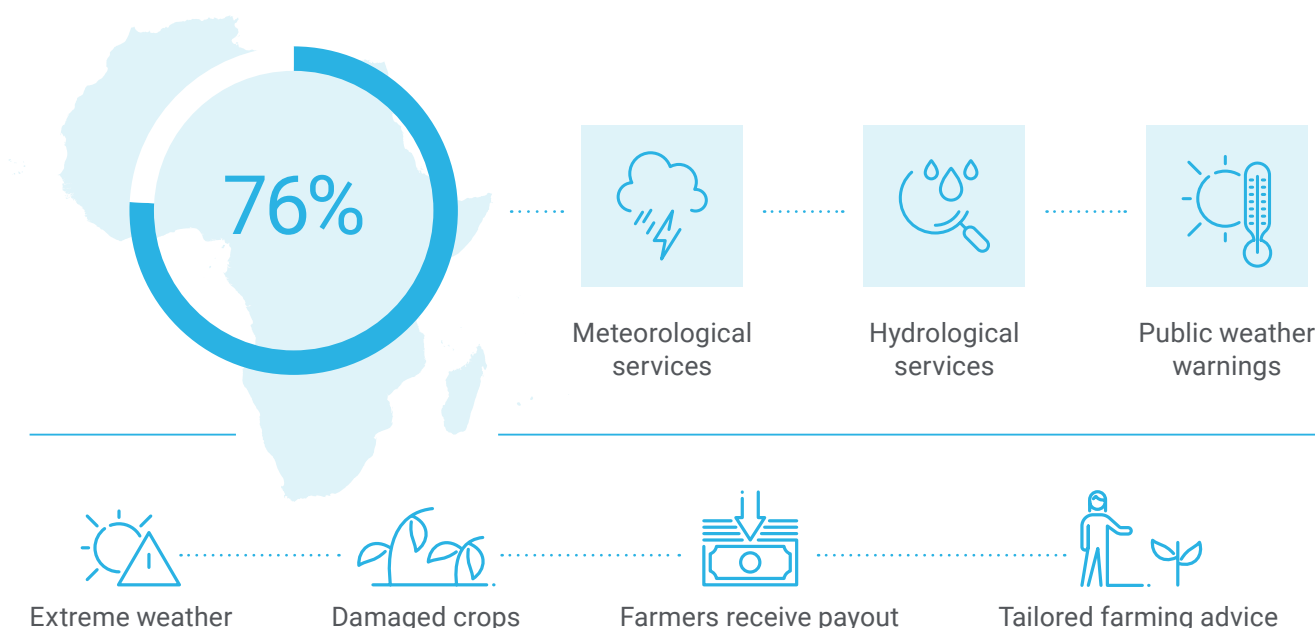
Together with partners, NORCAP reached more than 1.6 million people with clean energy solutions such as clean cooking solutions and solar systems for schools, health centres and humanitarian operations, and contributed to a reduction of 340.000 tons of CO₂ emissions.



Increased awareness of NORCAP's work and results by national authorities and the international humanitarian community through the publication of more than 15 data and knowledge products, such as *Clean Cooking in Displacement Settings: An imperative to act*, and *Innovative Financing for Clean Energy in Displacement Settings*.

Climate action

NORCAP has spearheaded support to 76 percent of national meteorological and hydrological services across Africa to strengthen operational capacity, improve forecast quality, and significantly increase public weather warnings reaching millions of citizens with life-saving early warnings.



Climate experts contributed to introducing a new way of supporting smallholder farmers in Kenya. When extreme weather harms crops, farmers receive a payout, and get access to loans and tailored farming advice, making it easier for them to manage the risks brought on by a changing climate.



Mikaila Issa/NORCAP

Emergency response



In Sudan, our work focused on maintaining lifesaving services for people affected by conflict and seasonal crises, such as strengthening health and nutrition emergency coordination. This included supporting national partners, improving information systems and ensuring early warning, gender considerations and community engagement were built into preparedness and response.



In Yemen, people newly displaced by conflict received essential support sooner, thanks to our contributions to improving the UN-led rapid response mechanism. By strengthening coordination, putting early warning in place and pre-positioning supplies, families facing sudden displacement could get assistance faster and in a more predictable and reliable manner.



In Latin-America, we supported early-warning systems so countries such as Colombia and Haiti can act before disasters hit, improved coordination across the region and strengthened support for people forced to flee their homes.



In the Asia-Pacific region, we kept essential coordination roles running in places with limited access or political restrictions like Afghanistan and Myanmar, helping improve protection services, support for women and girls, cash assistance, clean water and emergency shelter.



Enayatullah Azad/NRC

Resilience and inclusion

Promoting **Community Engagement and Accountability**, NORCAP experts strengthened systems that allow communities to share feedback, ask questions and make complaints. This made it easier for partners to record and follow up on concerns and identify groups that had been overlooked or were at risk of being left out. It also ensured that feedback moved from individual organisations into joint platforms so that many stakeholders could use it to improve their programmes.

In Lebanon, Jordan, Somalia and Mauritania, Moldova and Ukraine, NORCAP supported ministries to develop better policies, plans and ways of working together, strengthening the countries' ability to plan for and respond to emergencies and offering more inclusive services for refugees.



150+

We scaled up efforts to strengthen local leadership by working with 150 + civil society organisations in the Lake Chad region and a new partnership with the Alliance of civil society organisations in Ukraine. In Nigeria, 20 local civil society organisations received small starter grants for the first time, putting resources and decision-making closer to communities.

30+

Our cash and market experts worked on more than 30 assignments in contexts such as Ukraine, Sudan, Gaza and Cameroon, supporting governments and local organisations to take a stronger lead in cash assistance. This made cash support for people in crisis more coordinated, predictable and better connected to national systems.

In northern Syria:

10,000

The hotline 'SafeLine' reached over 10,000 individuals.

8,000+

More than 8,000 referrals made to specialised services.

500+

Over 500 volunteers trained to collect face-to-face feedback.

150

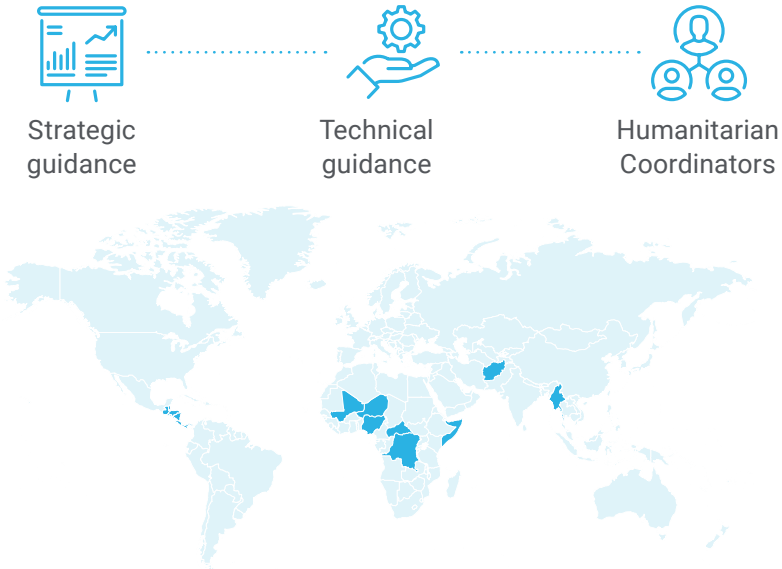
150 decisions and programme adjustments were directly made from the feedback.



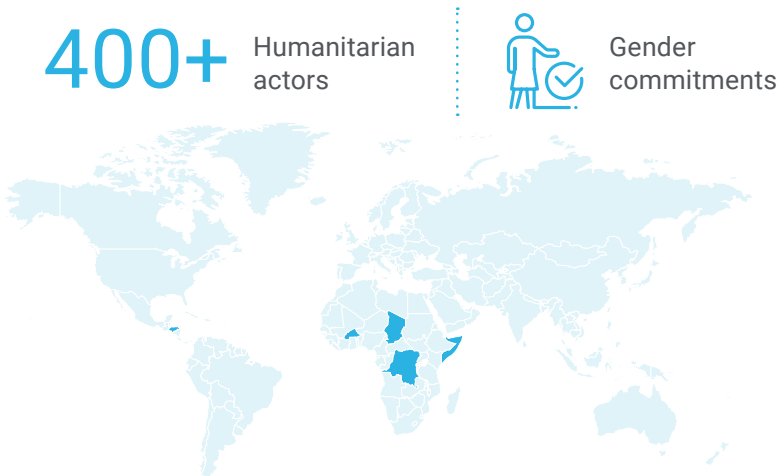
In Chad, cash and market experts worked with the Chadian Red Cross national society, supporting locally led cash assistance to vulnerable people in the country and refugees from Sudan. Our cash support was crucial for the organisation to step up as co-lead of the national cash working group, and building systems that can respond to humanitarian needs in a rapid, locally owned and effective way.

Protection and gender

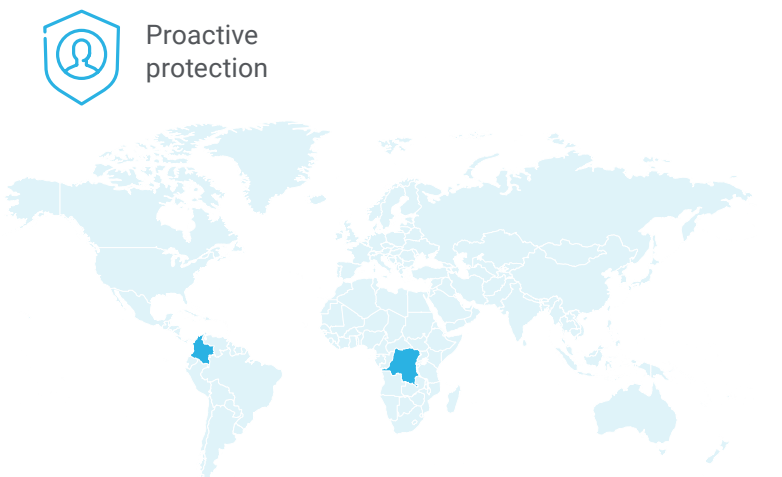
ProCap advisers provided strategic and technical guidance to Humanitarian Coordinators across Afghanistan, Central African Republic, Central America, DR Congo, Mali, Myanmar, Niger, Nigeria, and Somalia – bridging leadership gaps, embedding protection into coordination restructuring, and ensuring civilian protection remained central to decision-making.



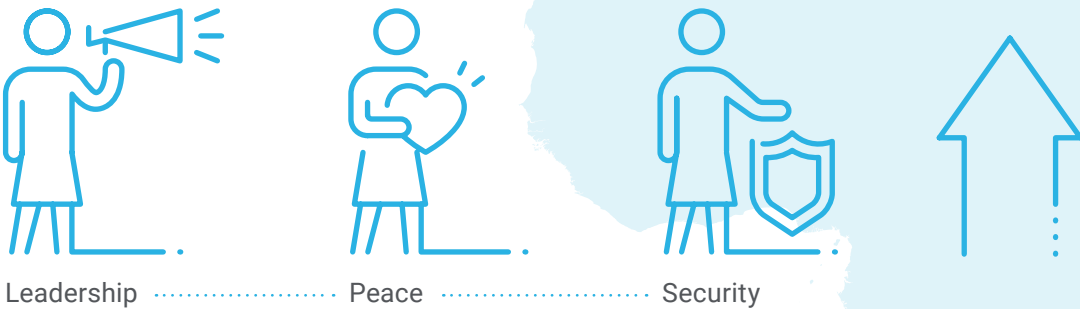
GenCap advisers working in Burkina Faso, Chad, DR Congo, Honduras, and Somalia translated gender commitments into operational practice, integrating gender analysis into humanitarian planning cycles, supporting over 400 humanitarian actors through capacity building, and strengthening engagement with women-led organisations.



NORCAP experts advanced ways of working on proactive protection in Colombia, DR Congo and Palestine. In Palestine, they helped communities reduce their exposure to violence and strengthened civil-military dialogue on protection. They have also been instrumental in monitoring and analysing potential violations of international humanitarian law.



African Union



With NORCAP's support, the Office of the Special Envoy on Women, Peace & Security has elevated African women's leadership in peace processes – from UN Security Council Resolution events in New York to high-level missions in South Sudan.

60

With more than 60 experts working across the African Union Commission, NORCAP is now recognised as a key stakeholder in institutional transformation at the African Union.

Election observation



NORCAP election observers.



Independent assessment of election processes.

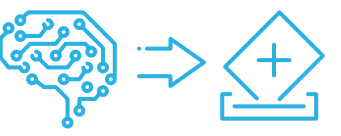


Recommendations on election integrity in 13 countries.

57 NORCAP election observers provided independent assessment of election processes and gave recommendations on how to improve election integrity to national authorities in 13 countries in Europe, Central Asia, Africa and Latin America.



Andreas Abel/NORCAP



NORCAP helped shape global practice on AI and elections.



Actively promoting responses to disinformation and manipulation in electoral environments.

NORCAP helped shape global practice on AI and elections by actively promoting responses to disinformation and manipulation in electoral environments, drawing on recommendations from the Norwegian Expert Group on AI and Elections, where NORCAP played a key role.

HR and support functions

NORCAP's recruitment team has hired 101 new experts and staff, with a 98 percent offer acceptance rate.



new experts and staff recruited



offer acceptance rate



The 2025 election observation recruitment had a record number of 1000 applicants and achieved over 15 percent participation from persons with disabilities, exceeding international inclusion benchmarks.



NORCAP's LinkedIn profile generated more than 600 re-posts by peers, partners and experts, resulting in a significant increase in our visibility on social media. Over the past year, the page also gained more than 10,000 new followers and now has more than 40,000 followers in total.



staff care seminars



one-to-one support calls

In 2025, our staff care adviser organised six staff care seminars and conducted 518 one-to-one support calls with experts across the globe strengthening wellbeing and support during and between assignments.



A total of 127 NORCAP colleagues successfully completed training on how to live and work in hostile environments, preparing mentally and physically for challenging contexts and difficult working conditions around the world.



Ingebjørg Kårstad/NRC

The logo consists of a light blue square containing the text "NORCAP" in white, bold, sans-serif capital letters. The text is arranged in two lines: "NOR" on the top line and "CAP" on the bottom line.

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