

CashCap in Action

2025 Highlights

Working together with partners to strengthen responses and collaboration, putting people first

What is CashCap?

CashCap is one of NORCAP's flagship programmes supporting humanitarian partners, with the long-term aim of ensuring that quality Cash and Voucher Assistance (CVA) is accessible to all who need it.

Through experts working in inter-agency mechanisms, CashCap strengthens locally-led coordination, operational systems and policy dialogue across humanitarian, development and government actors.

Over the past decade, CashCap has delivered more than 220 assignments across diverse and complex contexts, building a strong reputation for neutrality, technical excellence and agility. This experience positions CashCap as a trusted system enabler and innovator within an evolving humanitarian landscape.

2025 at a glance:



19 countries supported
4 regions
6 global roles



40 assignments



Worked with UN Agencies, National and International NGOs, Red Cross and Red Crescent Movement, National Authorities

4,3/5 ★★★★★☆

Satisfaction with the quality of the support provided

4,4/5 ★★★★★☆

Satisfaction with the relevance of the support provided

4,3/5 ★★★★★☆

Satisfaction with the progress that the supported inter-agency group made

In practice: the collective action

Cash Coordination and delivery in emergencies

In 2025, CashCap provided light-footed operational response and technical advisory support to ensure high-quality, principled cash assistance during crises. Experts were assigned into non-programmatic, programmatic and hybrid roles for effective and impactful coordination at the country level, enabling delivery of cash assistance even in the most complex settings.

Cameroon

- North-West and South-West cash feasibility assessment
- Multi-purpose cash transfer cost of inaction
- Cash working group transition plan

Chad

- Cash transfer risk register
- Pilot implementation of Cash on the Move project and post-distribution monitoring

DRC

- Advocacy note on the liquidity crisis and its impact on cash
- Advocacy note - Addressing barriers and strengthening the use of mobile money in humanitarian operations

South Sudan: Multi-purpose cash advocacy paper

Sudan-South Sudan: Cross-border coordination - Accountability to people on the move

Sudan

- Common payment platform and shared data systems - Sudan, Chad and South Sudan
- Cash working group risk matrix
- Cash transfers guidance for access-constrained contexts
- Workshop technical support - Linking responses across borders to support people on the move

Syria

- Cash and voucher assistance feasibility analysis
- Cash coordination transition strategy

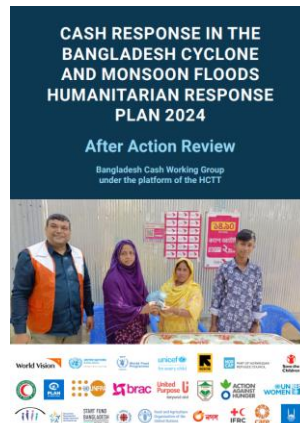
Tajikistan: Payment mechanism assessment

Türkiye: Financial service providers assessment report

Ukraine

- Cash working group data management, systems and governance assessment report
- Sustaining multi-purpose cash capacity to meet basic needs in Ukraine - why it matters in 2025?
- Unified cash transfers methodology overview

Cash School: mentored cash practitioners from the Red Cross and Red Crescent Movement from, Dominica, Malawi, Mali, South Sudan and Tajikistan and through the Cash Practitioner Development Programme



Bangladesh: After action review - Cash response in the cyclone and monsoon floods 2024






Philippines: Guidance note - Community cash grants in the Philippines

Humanitarian Needs and Response Plan cash chapter design in multiple countries

Guidelines to multi-purpose cash in Afghanistan, Cameroon, Chad, DRC, Haiti, oPt, South Sudan, Syria, Türkiye and Ukraine

Sectoral cash and voucher assistance guidelines on cash for work, education, health, hygiene, nutrition, protection, shelter and WASH

 76 trainings delivered
 2,688 participants
 1,938 national staff

In practice: the collective action

Locally-led cash coordination

CashCap advanced locally-led cash coordination throughout 2025 across diverse contexts for strategic systems building. By providing targeted mentoring and on-the-job support, it strengthened national leadership in coordination mechanisms, ensuring that responses are more sustainable and locally-owned.

Cameroon: Awareness-raising workshop on cash transfer for security authorities

Chad: Mentorship on cash and voucher assistance with the Chad Red Cross

Sudan: Roadmap for the Sudan humanitarian reset

Syria: CashCap localisation lessons learned and good practices - North-West Syria cash working group case study

Türkiye

- Mentorship on locally-led cash coordination to the Turkish Red Crescent
- Glossary of cash and voucher assistance terms in Turkish-English

Ukraine

- Mentorship and technical support to the Ukrainian Red Cross Society-led cash coordination
- Training package for the Ukrainian Red Cross Society
- Workshop - How to make humanitarian aid more effective?



Ukraine: Event - Winter cash taxation



November 18th, 2025



Chad: Workshop on the fundamentals of cash and voucher assistance and introduction to the 121 application

In practice: the collective action

Shock responsive and adaptative social protection

Throughout 2025, CashCap advanced linkages and the integration of humanitarian assistance with national social protection systems, using cash as a strategic entry point. We worked alongside national authorities and other social protection actors to strengthen the functioning, adaptability and shock-responsiveness of existing systems, ensuring they can effectively support populations during crises.

Cambodia, Chad and South Sudan: Social protection mentoring exchange initiative in partnership with UNICEF

Chad

- Workshop for a Memorandum of Understanding between the Ministry of Social Affairs, National Solidarity and Humanitarians Affairs and the Chad Red Cross
- Cooperation agreement protocol on social protection

Caribbean and Central Asia: Using simulations for preparedness - How practical exercises strengthen shock responsive social protection

Global: SPIAC-B Tipsheets

Guatemala:

- Collaborative responses to the climate emergency – workshop and validation session
- Social protection in emergencies: Strengthening the normative framework for cash transfer delivery

Guinea Bissau

- Social protection policy and implementation plan
- Roadmap for the development of national social registry
- Capacity needs assessment for stakeholders

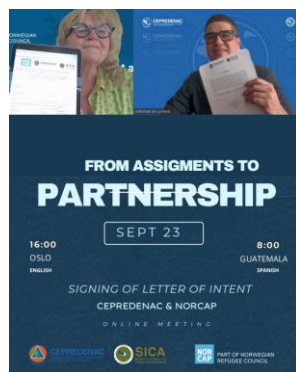
Middle East and North Africa

- 10+ sessions chairing regional community of practice for linking cash and voucher assistance with social protection
- Database of resources from MENA for the social protection toolbox revision
- Mapping of social protection coordination initiatives
- Regional workshop on linkages between social protection and humanitarian response

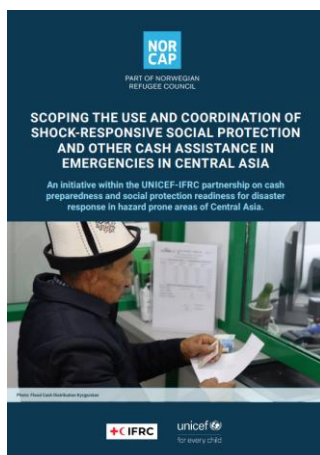
Ukraine:

- PEREHID Initiative outcomes - How Ukraine and international partners are transforming the social support system
- Technical contributions to PEREHID's resources, frameworks, guidelines and tools,
- Technical guidelines - Linking humanitarian cash transfer recipients with Ukraine's social protection system

Latin America and the Caribbean: Bridging adaptative social protection and disaster risk management, supporting CEPREDENAC & SISCA



Ukraine video: Leveraging social protection for the delivery of cash transfers



Central Asia: Scoping the use and coordination of shock responsive social protection and other cash assistance in emergencies



In practice: the collective action

Disaster risk management and anticipatory action

Over the course of 2025, CashCap supported the integration of cash into disaster risk management and climate adaptation solutions with a focus on anticipatory action. We strengthened capacities at regional, national and sub-national levels by supporting governments, Red Cross and Red Crescent National Societies and other humanitarian partners in developing contingency and response plans, building linkages between climate services, early warning systems, operational response and national systems.

Asia-Pacific

- Part of Asia-Pacific regional anticipatory action harmonisation guidance development
- Strategic roadmap 2025-2027: A hybrid approach to risk-informed and people-centred cash programming
- Support to Asia-Pacific Dialogue on anticipatory action

Bangladesh: Launch of disaster risk management assignment with UNICEF for the Ministry of Disaster Management and Relief

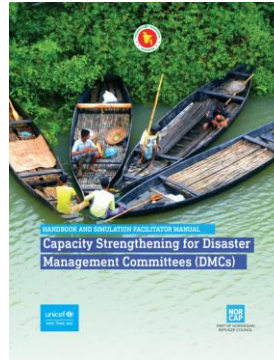
Latin American and the Caribbean:

- Regional Strategy for the institutionalisation of anticipatory action in Central America and the Dominican Republic (2025-2030)
- Towards climate resilience in Latin America and the Caribbean: Exploring 2025-2026 & beyond

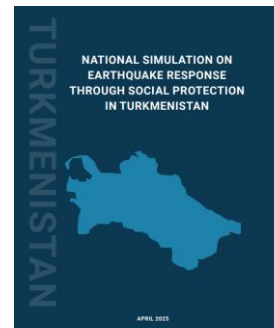
Madagascar: two workshops for the cash transfer manual

Myanmar

- Disaster Risk Reduction communication materials
- Impact report of anticipatory action
- Mentoring and technical support on cash, disaster risk management and anticipatory action to FAO



Bangladesh: Disaster management simulation manual



Turkmenistan: Disaster risk management and social protection simulation exercise



Madagascar: Acting before the crisis: Roadmap for more effective anticipatory action



Route-based programming

The increase in migration flows in Latin America and the Caribbean required humanitarian assistance beyond national borders. CashCap supported Route-Based Programming, which focuses on people's journeys rather than borders. This approach aligns humanitarian intervention with key segments and points of interest, offering flexibility, continuity, and inter-agency coordination, ensuring timely, tailored, and dignity-centred responses.

- Advocacy Note: Route-Based Programming in Response to Reverse Flows in Latin America and the Caribbean
- Training package tool

- Field perspective and feasibility assessment workshop on Route-Based Programming
- Workshop Collaboration Route Based Programming

In practice: the collective action

Strategic leadership and global influence

In 2025, beyond supporting our partners, CashCap acted as a catalyst for systemic change across the global humanitarian landscape. We leveraged our neutral, inter-agency position to influence global policy and to advocate using evidence-based solutions and best practices. By bridging the gap between local realities and global standards, we continued to shape a more effective and accountable future for Cash and Voucher Assistance.

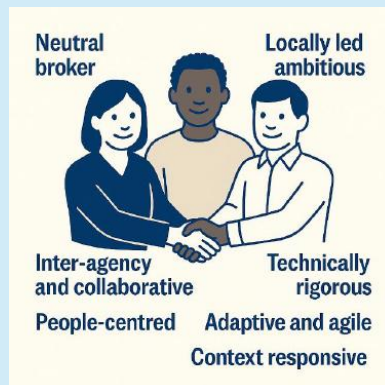
Events

- Cash and coordination at a crossroads: reflections from CashCap's 10 years
- Red Cross and Red Crescent Movement: Resetting the humanitarian system & the role of cash assistance

Groups

- Celebrating a decade of CashCap & co-creating the next chapter
- Facilitation of Global Donor Cash Forum
- Common donor approach for humanitarian cash programming
- Member observer CAG
- Participation in SPIAC-B

CashCap Roadmap:
NORCAP CashCap values: what differentiates us?



European Humanitarian Forum: Cash at the centre: Launching the common donor approach (CDA 2025) for changing humanitarian system



Looking ahead: CashCap in 2026

In 2026, CashCap remains committed to drive operational systems change: building resilience, locally led solutions and better outcomes for people and communities affected by crises. With 30 assignments already on the horizon, we will put our new strategic roadmap into action, strengthening our impact, delivering innovative solutions and ensuring that support reaches those who need it most.