



Photo: Nadine Malli/NRC

## Background

The Emergency Response Unit responds to emergency cases or emergency situations, such as floods and fire or to other severe needs related to the general adverse living conditions refugees face in informal tented settlements. In NRC's areas of intervention, support to vulnerable people can vary from the provision of basic assistance such as mattresses, blankets, kitchen sets, and hygiene kits to distribution of shelter kits including timber, plastic sheets and Fiberboards, to site improvements and implementation of Water, Sanitation and Hygiene (WASH) activities. In addition, the ERU assists newly arrived refugees from Syria with one-time cash assistance.

Outside of NRC's intervention areas, the ERU mainly assesses emergency cases and refers them to the responsible partners in the area and follows up on the response. The ERU works closely with members from the refugee communities to identify and inform NRC's teams about any incidents or vulnerable families in need of support.

## ERU Programme Reach in 2019

341	Households (HH) received emergency in kind or shelter assistance
300	HH received emergency cash support in Bekaa
1,840	Referrals were made by the ERU to relevant actors in the Bekaa area
81	HH received emergency cash support in the North
1,420	Referrals were made by the ERU to relevant actors in North Lebanon
175	Emergency Cases provided with ECA, CRIs, Relocation, Mobility Aid and Legal Assistance
2,566	Total supported beneficiaries



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## NRC Lebanon ERU Response



The ERU aims to respond to the most urgent needs of refugees as soon as possible in the aftermath of a crisis. Although most of the refugees who receive support through the ERU live in informal tented settlement (ITSs), the ERU also reaches refugees residing in sub-standards buildings where living conditions can be dangerous and unhealthy. This response is part of a larger consortium project, the Lebanon Protection Consortium, hosted by NRC and including GVC and ACF.

The main aim of the Lebanon Protection Consortium is to improve the overall aid effectiveness and accountability by implementing protection response plans at the community level. The needs expressed in these plans differ from one group of ITSs to another due to the community involvement in the definition of their own needs.

During the course of 2018, NRC provided awareness session to refugee community members about the definition of emergency response, which cases to refer, and how to refer them to NRC. In addition, different trainings were delivered to NRC's field staff to address not only the emergency needs but also all kinds of acute unmet needs that have not yet been addressed by other NGOs or relevant stakeholders.



## 2019 Strategic Focus

NRC will continue assessing and supporting emergency cases in addition to responding to refugees' other acute unmet needs. Responses will include cash, shelter kits, basic assistance, WASH services and site improvements assistance. In addition, NRC and consortium partners will continue assessing the needs of vulnerable refugees in order to improve the humanitarian assistance.

**NRC Lebanon programming is made possible thanks to the generous support of:**



Norwegian Ministry  
of Foreign Affairs



Funded by  
European Union  
Civil Protection and  
Humanitarian Aid