

NRC's operations in

Venezuela

Humanitarian overview

Venezuela's economic, social and political context has led to a situation of humanitarian needs and of protection. In 2026, at least 7.9 million people in the country are in need of assistance. Almost 8 million Venezuelans are estimated to have left the country, especially during the last decade. A growing number have started to return home, driven by recent changes in migration policy in host countries. Some have returned on repatriation flights from the United States, while others have come back from various countries voluntarily or with assistance of the authorities.

Gaps in basic services remain, and inflation continues to erode access to livelihoods for the most vulnerable populations, with income generating opportunities still limited. Protection concerns also remain diverse in nature.

In 2025, only one fifth of the \$600 million needed for the Humanitarian Response Plan (HRP) was received, making it one of the least funded country appeals in the world.



Photo: Daniel Pabón/NRC

Our core activities



Education



Information, counselling
and legal assistance (ICLA)



Protection



Water, sanitation
and hygiene (WASH)

NRC Venezuela

Established	2005
International staff	3
National staff	84

Our areas of operation

- Zulia
- Bolívar
- Apure
- Táchira



Photo: Daniel Pabón/NRC

Our activities in detail

NRC has been active in Venezuela since 2005, supporting Colombian refugees. In 2019 we expanded our operations to support Venezuelans affected by the humanitarian situation.

Coordination with authorities and communities is essential for carrying out our activities. Our work includes water, sanitation and hygiene (WASH); education; information, counselling and legal assistance (ICLA); and protection. We work with local partners to complement our response, contribute to capacity building of local communities, and play a critical role in coordination at multiple levels.



10,242 people reached in 2025 ▼

Education

NRC supports children's access to the education system, provides learning materials, and offers complementary training tools and essential psychosocial assistance.

Our activities include:

- identification of out-of-school children, working with communities and local education authorities to help them return to the classroom
- provision of educational materials to students, teachers and schools, in line with the national curriculum, to facilitate learning

- delivery of techniques and strategies that enable teachers to support learning catch up and reinforcement for children with low academic performance, aligned with the Bolivarian curriculum, as well as psychosocial support for those who require it
- technical support to local education authorities



13,068 people reached in 2025 ▼

Information, counselling, and legal assistance (ICLA)

NRC supports people in securing legal identity documentation and provides individual counselling services.

NRC's services include:

- information sessions – organised in collaboration with communities – on how to obtain birth certificates and national identity cards from the relevant offices
- individual counselling on legal documentation procedures
- transport assistance to relevant offices when cost or distance is a barrier to accessing civil and identity documents
- supporting Venezuelans returning to the country, and their children born abroad, to obtain identity documentation
- assistance throughout the asylum application process for people in need of international protection in Venezuela.



8,029 people reached in 2025 ▼

Protection

NRC provides services that help people stay safe and support communities recovering from complex situations.

NRC's support includes:

- information sessions on topics such as assertive communication, conflict resolution, and emotion regulation
- individual services, including psychosocial support
- referrals to partners when needs exceed NRC's service capacity



34,220 people reached in 2025 ▼

Water, sanitation, and hygiene (WASH)

NRC provides hygiene training and kits and installs and rehabilitates water and sanitation solutions in schools and communities.

This NRC programme covers:

- installation, maintenance, or rehabilitation of water and sanitation facilities to improve hygiene conditions
- capacity strengthening to establish or support existing community hygiene committees
- provision of water filters and other hygiene items to enable the safe treatment and consumption of water
- distribution of culturally appropriate items for menstrual hygiene management
- supply of materials for waste management

Our donors

We are grateful for the generous support from our donors:

- Norway
- European Union Humanitarian Aid
- Swedish International Development Cooperation Agency (Sida)

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