

NRC's operations in Ukraine

Humanitarian overview

Eight years of conflict in the east of Ukraine escalated into a full-scale war on 24 February 2022, causing death, destruction and displacement for millions of people across the country.







Some 10.8 million people are now estimated to be in need of humanitarian assistance in 2026, including 3.7 million internally displaced people and 3.1 million people living in frontline areas. Throughout 2025, escalating hostilities and strikes on civilian infrastructure exacerbated already dire humanitarian conditions. Indiscriminate aerial attacks continued across the whole of Ukraine, resulting in a sharp increase in civilian casualties and widespread damage to energy infrastructure. Homes, schools and hospitals continue to be targeted, alongside strikes on energy facilities, as well as ports and other critical infrastructure. The fighting has also intensified along Ukraine's frontlines and border areas, continuing to create new displacement and further deteriorating needs for those remaining there.

The most vulnerable displaced and conflict-affected people are still in need of safe housing, access to essential services, protection, education and livelihoods support, among other needs. Many of those in need of assistance live in areas beyond the control of the Ukrainian government, where the response is limited due to widespread access constraints.



Photo: Ingrid Prestetun/NRC

Our core activities

-  Education in emergencies
-  Information, counselling and legal assistance (ICLA)
-  Livelihoods and food security
-  Protection from violence
-  Shelter and settlements
-  Water, sanitation and hygiene (WASH)

NRC Ukraine

Established	2014
International staff	35
National staff	306

Our areas of operation

Country office:

- Kyiv

Area offices:

- Kyiv
- Odesa
- Dnipro
- Kharkiv

Field offices:

- Chernihiv
- Shostka
- Mykolaiv
- Kherson
- Zaporizhzhia



Our activities in detail

The Norwegian Refugee Council (NRC) has been present in Ukraine since 2014. Since the escalation of the conflict in February 2022, we have been responding to the needs of displaced and conflict-affected people across Ukraine in collaboration with national partners.

NRC has assisted **1,506,549 people** in Ukraine between 2022 and 2025. In 2025, NRC delivered assistance with a total budget of **USD 89.5 million**.



57,729 people reached in 2025 ▼

Education in emergencies

We supported conflict-affected and displaced children and youth to access safe, inclusive, and quality learning. We rehabilitated school bomb shelters to create protective spaces and enable in-person education.

Teachers were supported through professional development to deliver school-based psychosocial support, while also benefiting from NRC's Better Learning Programme. To address learning loss, we delivered remedial education through local partners, in coordination with the Ministry of Education. Youth were supported with life skills strengthening, psychosocial support, and small business opportunities. NRC reached 57,729 learners and teachers in total.



25,581 people reached in 2025 ▼

Information, counselling and legal assistance (ICLA)

We provided information, counselling and legal assistance, directly and through partners, on IDP registration, legal identity, housing, land and property, employment law and procedures and access to essential services to 25,581 internally displaced and conflict-affected people in Ukraine.

We also delivered capacity strengthening and operational support to key stakeholders, to strengthen the institutional legal protection response. Through our digital platform Koblí, we facilitated access to up-to-date legal information across the country.



2,627 people reached in 2025 ▼

Livelihoods and food security

We assisted 2,627 people with food and livelihoods support to meet their immediate needs, while working with local authorities to improve the employability of displaced and conflict-affected people.



15,724 people reached in 2025 ▼

Protection from violence

We worked closely with local organisations and volunteer groups to support community-led efforts that improve safety and resilience. This includes helping people in high-risk, frontline areas make informed decisions about their safety, including voluntary evacuation when needed and providing evacuation teams with necessary equipment and skills.

We also assisted individuals directly through services such as protection counselling, cash and in-kind support to reduce risk of harm and connect people with longer-term support. In 2025, we reached 15,724 people under the protection from violence programme.



70,011 people reached in 2025 ▼

Shelter and settlements

We provided emergency shelter kits, vouchers and winterisation cash assistance for conflict-affected and displaced families.

We conducted repairs of houses damaged by hostilities and provided rental market assistance. We also worked with local authorities and partners to repair community infrastructures including solarisation and energy resiliency components. We reached 70,011 people with shelter assistance.



10,978 people reached in 2025 ▼

Water, sanitation and hygiene (WASH)

We ensured that people affected by displacement had timely and increased access to sufficient and safe water, sanitation and hygiene services. We reached 10,978 people with improved access to water and sanitation facilities and hygiene kit distributions.



179,642 people reached in 2025 ▼

Multi-purpose cash assistance

We assisted 179,642 conflict-affected and displaced people in hard-to-reach areas with cash assistance to cover their basic needs. We also provided emergency cash assistance to people affected by strikes and to newly displaced people to manage the impact of sudden shocks and displacement.

Advocacy

We advocated for safe, unhindered access to humanitarian aid, services and solutions for war-affected communities in Ukraine, while ensuring the right to information for displaced people. This includes enhancing rights for displaced and conflict-affected individuals, promoting durable solutions for long-term recovery, and advocating for flexible financing to support first responders and local initiatives. We are increasingly developing our advocacy with and through local partners.

Partners

We worked with 33 national and local organisations to support programme implementation and delivered USD 4.9 million through partners in 2025. We are also collaborating with relevant national and local government bodies on local, regional and national levels, and have MOUs with regional administrations and local authorities in the regions where NRC operates.

Our donors

We are grateful for the generous support from our donors:

- Norwegian Agency for Development Cooperation (NORAD)
- Ukraine Humanitarian Fund (UHF)
- United States Department of State German Federal Foreign Office (GFFO)
- KfW Development Bank
- Swedish International Development Cooperation Agency (Sida)
- The Crisis and Support Centre of the Ministry for Europe and Foreign Affairs of France (CDCS)

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