

NRC's operations in **Jordan**

Humanitarian overview

Fifteen years since the beginning of the Syrian crisis, Jordan continues to host over 420,000 registered Syrian refugees, of whom around 85,000 remain in refugee camps. The Kingdom also hosts refugees from Palestine, Iraq, Sudan, Yemen and Somalia.

Most refugees have been able to secure their legal status in Jordan. However, thousands remain ineligible and/or undocumented, and cannot enter formal employment or access some essential services. Such legal issues undermine refugees' freedom of movement and their ability to reach long-term solutions to their displacement.

Refugees can access formal education, but double shift schooling and over-reliance on substitute teachers have contributed to high dropout rates. Unemployment, low income and rising debt mean that most refugees in host communities live below the poverty line and depend on international aid. Syrians living in refugee camps have less access to work and depend on humanitarian aid organisations for basic protection and assistance. They are especially vulnerable to declines in humanitarian funding.



Photo: Tina Abu Hanna/NRC

Our core activities



Education



Information, counselling
and legal assistance (ICLA)



Livelihoods
and food security



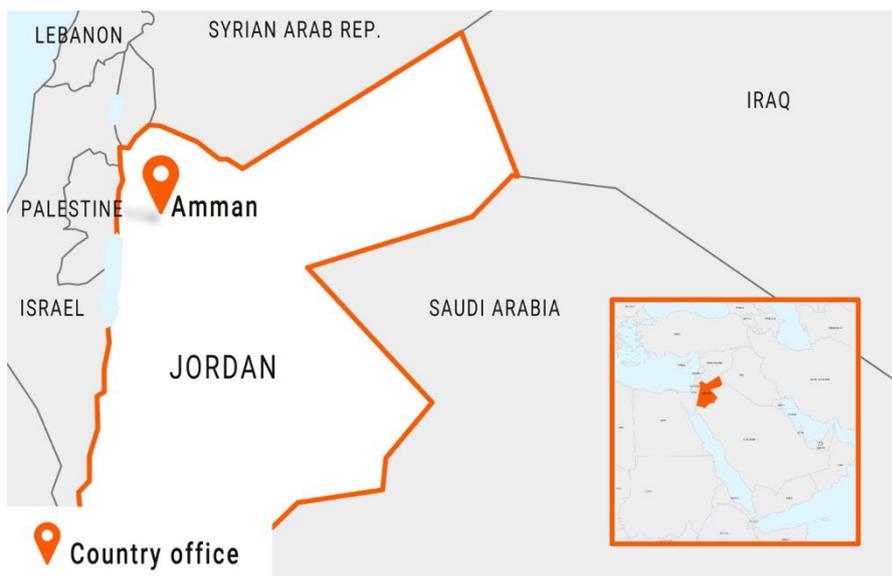
Shelter
and settlements

NRC Jordan

Established	2012
International staff	5
National staff	130

Our areas of operation

- Irbid
- Jerash
- Madaba
- Zarqa
- Mafraq
- Amman
- Zaatari camp
- Azraq camp



Our activities in detail

In Jordan, NRC provides access to shelter, education, youth development and livelihood opportunities to Syrian refugees in camps and host communities. We also provide information, counselling and legal assistance for Syrian refugees living in host communities.



2,226 people reached in 2025 ▼

Education

Our education team provides school-based training to enhance engagement among school communities, strengthen school leadership and improve classroom instruction and student learning outcomes. The Better Learning Programme remains integrated in all teacher trainings and after-school learning support services to ensure positive student and teacher wellbeing.

Youth

Our youth education and training programme offers vocational, further learning and social engagement opportunities for young people in refugee camps. All training is accredited by national or international accreditation authorities, and mentoring and apprenticeships are provided. Each leads to enhanced access to income-generation activities, improved wellbeing and increased community recognition.



48,301 people reached in 2025 ▼

Information, counselling and legal assistance (ICLA)

Our ICLA team aims to promote and protect the rights of refugees and vulnerable Jordanians by providing information, counselling and legal assistance, including legal awareness on rights and obligations as well as individual counselling and legal assistance to:

- obtain legal and civil documentation
- navigate legal registration procedures, which are key to securing their legal status in Jordan and accessing services like education and healthcare
- enjoy housing rights
- access decent employment



1,361 people reached in 2025 ▼

Livelihoods and food security

Our livelihoods team supports economically vulnerable refugees and Jordanians to access the labour market through market-based interventions including employability skills training and on-the job training schemes with private sector partners.



16,749 people reached in 2025 ▼

Shelter and settlements

In camps, our shelter teams support the delivery of assistance to camp residents to cover their basic needs and ensure regular maintenance of shelters and communal sites. In host communities, our teams provide vulnerable families with shelter rehabilitation and cash-for-rent.

Our donors in 2025

We are grateful for the generous support from our donors:

- Novo Nordisk Foundation
- Directorate-General for European Civil Protection and Humanitarian Aid Operations (ECHO)
- United Nations Children Fund (UNICEF)
- US Department of State's Bureau of Population, Refugees, and Migration (BPRM)
- Office of the United Nations High Commissioner for Refugees (UNHCR)
- Norway
- French Development Agency (AFD)
- Swiss State Secretariat for Migration (SEM)
- United Nations World Food Programme (WFP)
- Swiss Agency for Development and Cooperation (SDC)
- Ministry of Foreign Affairs of Denmark
- Luxembourg Aid & Development

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