

NRC's operations in **Tanzania**

Humanitarian overview

Tanzania currently hosts 247,180 refugees (65 per cent from Burundi and 35 per cent from DR Congo).

Humanitarian organisations struggle to provide basic services including drinking water, education, shelter and social services due to limited funding. The introduction of more stringent administrative instructions and policies in the camps have reduced refugees' opportunities for protection, livelihoods and self-reliance, leaving refugees completely dependent on humanitarian assistance.

NRC advocates to maintain the voluntary return principles of an informed decision and a dignified return to safe areas, while supporting social cohesion and sustainable return at the community level.

NRC's operation

Following the civil war that broke out in Burundi in 2015, NRC started operations in Tanzania to support people living in Mtendeli and Nduta refugee camps close to the Burundian border. In May 2017, NRC expanded operations to Nyarugusu camp. Later in January 2020, NRC became the WASH, shelter and infrastructure lead agency in all three camps under UNHCR. In 2021 NRC started the implementation of an information, counselling and legal assistance (ICLA) programme and has expanded the education programme.

NRC Tanzania

Established	2016
International staff	4
National staff	145



NRC Tanzania

Country office

Tanzania

Areas of operation

Kigoma region



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Education

The situation in the education sector is disastrous. For every classroom that exists, there is a need for more. As Tanzanian authorities do not accept temporary structures, many children are learning outside under trees in huge groups. Our intervention includes:

- Accelerated Education Programmes (AEP)
- vocational training including basic education, life skills and entrepreneurship skills to youth
- quality training for teachers
- catch-up classes for children who are out of school, as well as teenagers and youth with a focus on females, especially young mothers.
- the establishment of safe learning spaces for children and youth
- nurseries for young mothers to make it easier for them to study
- advocacy for safe temporary learning spaces to encourage girls and youth to study
- the promotion and support for girls' education in Nyarugusu refugee camp

Shelter and infrastructures

Lack of shelter has been identified as one of the main needs in the camps. Over 60 per cent of residents live in emergency shelters and tents that are in poor condition. We provide shelter and maintain infrastructure in Mtendeli, Nduta and Nyarugusu camps where our intervention includes:

- construction, maintenance and upgrade of transitional shelters
- providing emergency shelter facilities
- distributing and erecting pre-fabricated refugee housing units
- developing more cost efficient and environmentally friendly shelter solutions
- maintaining access roads and bridges in the camp
- constructing permanent building facilities such as schools, offices and police stations
- constructing permanent shelters for people with specific needs in the host communities

Water, hygiene and sanitation (WASH)

In crowded camps, it is essential that people have access to sufficient safe drinking water, proper sanitation facilities and good hygiene practices to prevent diseases. We work with UNHCR in Mtendeli, Nduta and Nyarugusu camps as the WASH lead agency; providing support within the camps and host communities in different activities related to safe water supply, sanitation and hygiene. Our intervention includes:

- selecting, designing and operating appropriate water supply systems including source selection, abstraction, storage, treatment and distribution of new systems and/or the repair/rehabilitation of old systems
- working with the beneficiary communities to select and design the most appropriate form of sanitation system, taking full account of local conditions, resources, customs and cultural norms

- encouraging the adoption of good hygiene practices in collaboration with other actors, to select and design suitable hygiene promotion strategies
- providing basic hygiene material support to the affected communities through organising, educating and distributing appropriate WASH NFI kits to beneficiaries

Information, counselling and legal assistance (ICLA)

In a bid to enhance protection, increase access to basic services, and strengthen the self-protective capabilities of people of concern, we started the ICLA programme in Tanzania in the last quarter of 2018. Through ICLA, NRC supports refugee/asylum seekers in claiming their children's rights through birth registration and acquiring birth certificates in the camps and host communities.

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